14 | BASKETS

Home Delivery baskets enable you to place orders for customer collection or for delivery directly to the customers home. To add an item to a Home Delivery order, select Add to Home Delivery from the Add to basket drop down menu. A maximum of 10 lines can be added to a customer order basket, each line can have a maximum quantity of 999.

Once everything has been added to the basket, click on Checkout Home Delivery. You will then be taken to a page where you can choose how you would like the order to be delivered; Store Collection or Home Delivery.



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15 | BASKETS HOME DELIVERY CHECKOUT

There are 4 steps to checking out a Home Delivery order.

- 1. Address Details enter the customer's details and delivery information into the fields provided.
- 2. Shipping Options including estimated delivery costs for your customer. Option to select gift wrapping.
- 3. Delivery Note Options with the option to add a personalised message.
- 4. Confirm Details

You can view all home delivery orders placed, and track the delivery, within the Home Delivery Orders tab, under My Account section on the website.

HOME DELIVI	ERY PROCESS			1 0 +
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VIEWING ORDERS

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